

# Leisure Centre User Questionnaire; Have Your say

The South Northamptonshire Leisure Trust started to operate in February 2007. The main initial purpose of the Trust was to operate the contract that embraces Towcester Centre for Leisure, Brackley Leisure Centre and Brackley Swimming Pool but with a wider brief for sport and leisure in the South Northamptonshire area.

As you can see it's more than being about swimming pools and gyms and the centres are dedicated to helping to enhance health and fitness as well as just general enjoyment.

The focus is giving you what you want. We don't always get it right first time but we persevere to constantly improve things. With that in mind, we would be delighted if you would take a moment of your time to complete the questionnaire below and return to either your chosen centre, Towcester Tea Rooms, 169 Watling Street; The Courtyard Coffee House, Market House, Courtyard, Brackley; or email to [admintowcester@leisure.serco.com](mailto:admintowcester@leisure.serco.com).

**The closing date for all completed questionnaires is 30<sup>th</sup> June 2010**

## 1 Are you a Member of Towcester Centre for Leisure, Brackley Leisure Centre or Brackley Pool?

Yes  No

If Yes please specify which one \_\_\_\_\_

### 1a If Yes, what type of Membership do you have?

Isospa Direct Debit (Full)	<input type="checkbox"/>	Isospa Advanced (Full)	<input type="checkbox"/>
IsoSpa Off Peak	<input type="checkbox"/>	Brackley Pool Only	<input type="checkbox"/>
Junior / Student	<input type="checkbox"/>	H2O Direct Debit	<input type="checkbox"/>
Centre / Family	<input type="checkbox"/>	H2O Advanced	<input type="checkbox"/>
Young at Heart	<input type="checkbox"/>	Other (Please specify) _____	

## 2 How many times a week do you use THIS Leisure Centre?

Less than once a week	<input type="checkbox"/>	Once a Week	<input type="checkbox"/>
2-3 times a week	<input type="checkbox"/>	More than 2-3 times a week	<input type="checkbox"/>

## 3 When do you use THIS Leisure Centre? (Tick all that apply)

Early Riser (before 8.30am)	<input type="checkbox"/>	Daytime (9.00am – 12noon)	<input type="checkbox"/>
Lunch (12noon – 2.00pm)	<input type="checkbox"/>	Daytime (2.00pm – 4.00pm)	<input type="checkbox"/>
Evening (after 5.00pm)	<input type="checkbox"/>	Weekends	<input type="checkbox"/>

### 3b Why do you attend at these times? (Tick all that apply)

Go straight from work	<input type="checkbox"/>	Most convenient / less busy	<input type="checkbox"/>
Specific class	<input type="checkbox"/>	Other (Please specify) _____	

## 4 Which facilities did you use TODAY at THIS Leisure Centre? (Tick all that apply)

Fitness studio	<input type="checkbox"/>	Racquet facilities	<input type="checkbox"/>
Workout studio	<input type="checkbox"/>	Health suite	<input type="checkbox"/>
Crèche	<input type="checkbox"/>	All Weather Pitch	<input type="checkbox"/>
Tanning facilities	<input type="checkbox"/>	Swimming pool	<input type="checkbox"/>
Cafe	<input type="checkbox"/>	Children's Activities / Party	<input type="checkbox"/>
Sports hall	<input type="checkbox"/>	Other (Please specify) _____	

## 5 What changes would you like to see made to the current programme(s) within the South Northants Leisure Trust Centres? (Please specify)

## 6 Would you recommend THIS centre to your friends?

Yes  No

### 7 If No, why not? (Please specify)

